

Enrolment Handbook 2024

Welcome to Dance Theatre Network.

We are looking forward to 2024, our 46th season of classes.

We trust that you will find this handbook informative and helpful.

If you have any questions, please do not hesitate to contact our Office Manager, Karol Dimoski on 9758 9255.

We look forward to seeing your child in classes in 2024.

Sincerely,

Bec Kay Principal

DTN VALUES...

INCLUSION IMPROVEMENT COMMITMENT COMMUNITY RESPECT

OUR PLEDGE...

We will provide performing arts tuition in an environment where children and teenagers feel safe, comfortable and valued.

We believe that every student is as important as the next, and every person enrolled in a class deserves the same amount of respect and attention from their teachers.

We aim to give each student a positive memory of their year/s at the studio, while at the same time teaching them life lessons in good time management, respect and discipline. For those students who are interested in a career in the performing arts, we can direct and guide them into avenues that will aid them in finding an agent and gaining work in the entertainment industry.

We pride ourselves on our personal yet professional relationship with all of our students and their families.

SECTION 1 - Studio Information

ADMINISTRATION	Our Principal and Director is Bec Kay and she can be contacted on: info@dancetheatrenetwork.com Our Studio Operation contact is Rebecca Miller and she can be contacted on: contact.dtn@dancetheatrenetwork.com Our Accounts Manager is Robyn Perivolaris and she can be contacted on: accounts@dancetheatrenetwork.com Our reception is open: Monday, Tuesday, Wednesday and Friday 9:15am to 11:30am Monday, Tuesday, Thursday and Friday 3:00pm to 7:00pm Saturday 9:00am to 12:30pm The office is closed on Sunday
PHONE NUMBER	(02) 9758 9255
ADDRESS	Unit 2/96 Rogers Street Roselands 2196
PARKING	At any time of the day or night (24 hours) you may only PARK or STAND your car in MARKED spaces. If there are no spaces available, please park on the street. Please be aware of the NO PARKING / NO STANDING zones within the DTN carpark. These places either impact on the businesses of our neighbours or jeopardise the safety of our students. There is NO STANDING or PARKING at any time in the following areas. 1. The corner area in front of DTN Studios - where children enter and exit. 2. Any other UNMARKED space including (but not limited to) in front of or adjacent to the glass doors and roller doors throughout the whole building complex. 3. Anywhere in the middle of the carpark. Please ensure that ANYONE who is picking up or dropping off students at the studio is aware of this parking policy. Cars found to be parked illegally will be given a yellow card warning. Repeated breaches will lead to student suspension.
WEBSITE, FACEBOOK and INSTAGRAM	www.dancetheatrenetwork.com www.facebook.com/DanceTheatreNetwork www.instagram.com/dancetheatrenetwork All correspondence regarding your child's placement, classes, attendance or any other matter at DTN is required to go through our office. If you use social media to contact any of our staff members, they will respond with "I am sorry, I am not able to help you with this today, please send an email to contact.dtn@dancetheatrenetwork.com or call the office on 0297589255".

SECTION 2 - Enrolment / Registration

REGISTRATION FOR 2023 STUDENTS	Please register your preferred classes through the portal from 8:00pm Monday 13 th November. Online registrations will close on 14 th January. DTN students may take advantage of the trial class offer for classes that they were NOT enrolled in during 2023. Enrolment will then be pending availability in the class.			
REGISTRATION for NEW STUDENTS in 2024	We suggest taking advantage of the One Week Unlimited Trial Class Pass . Once you have tried all the classes that interest you throughout the week, you can fill out a registration form online and sign up for the one that suits you best. Positions in our popular classes fill fast, so if you are trialling, please aim to do so in the first week of the year but places are not guaranteed. Trial passes must be registered through our office. If you know what class you would like and want to secure your place, you can do so with online enrolment by clicking on the Parent Portal link on our website www.dancetheatrenetwork.com . Online enrolment is available for new students between 1st December and 14th January.			
	Registration Fee Trial Classes Waiting Lists	All students are required to pay a registration fee of \$36. If you would like more information about the insurance we provide for your child, please ask at the office. If students wish to trial a class, they may do so, for one week only. A place in the class is not guaranteed until the student enrols in the class. Please register at the office prior to entering the class. Once a class is full, you will be put onto the waiting list and will only be able to take that class if a position becomes available. The maximum number in each class depends on the age of the students, the style of the class, availability of teachers and the studio in which the class is run.		
REGISTRATION	have read and under	If a student enrols in a class, the position is for the whole year, not for just one term. If they decide to discontinue the class at any time or transfer to another class at any time during the term, a class cancellation/transfer fee of \$40 will apply, for EVERY class change. To avoid the cancellation/transfer fee please notify the office of any class changes for the following term prior to the completion of the current term. To maintain class sizes, it is important that students only enrol in classes which they are sure they will continue. Darent or guardian will be asked to sign a declaration stating that they restood all the important information in this handbook including the anditions" document on page 12.		
PRIVATE LESSONS	on technique, for additi	lable with any member of the DTN staff. Private lessons can be used to work conal assistance with class work or a facility for students to learn routines for the lesson tuition must be paid <u>in advance</u> . If the tuition is not paid, then the Please contact the office for more details.		

SECTION 3 - Uniforms and Costumes

UNIFORMS and COSTUMES	Uniforms are what the students wear for classes and rehearsals at the studio. Costumes are what the performers wear on the stage.
COSTUMES	For information about costumes, please refer to Section 5 – Pricing
UNIFORMS	Uniforms are compulsory for all READY SET DANCE, READY SET ACRO and READY SET BALLET CLASSES. For classes in Mini and older, uniforms are not compulsory, however we have very strict guidelines as to what type of clothing our students may wear. Please see "2024 Uniform Guidelines" for information on each class. For trial classes and for the first few weeks of enrolment, the uniform requirements are relaxed, so you will have time to get organised.
	As all students have similar clothing, please make sure that your child's name is clearly written on every garment and on the inside of their dance shoes (not on the soles), so items can be returned if they are misplaced.
UNIFORM SHOP	For any shoe or uniform requirements, please make an appointment with Karol to purchase. All uniform, shoe and hair requirements are available from the DTN Uniform Shop .
	DO NOT buy any shoes with more than 6 months growing room as your child will not be able to dance properly.
DANCE SHOES	If you are buying new shoes: All tap shoes should be the style with the lowest heels available. JUNIOR TAP students and older must wear BLACK lace up style shoes. All SUPER 10s, POWER 12s, DYNAMIC TEENS and EXTREME TEAM are required to have "Slick Oxford Taps" for competitions. All jazz shoes should be jazz bootie style (no laces). Students who are on Pointe this year must purchase their shoes from the Bloch dancewear shop in the city. Girls in Intermediate Foundation will be advised when to purchase their shoes. Bookings are essential at Bloch City Store.
2 ND HAND SHOES	Those who wish to sell their second-hand shoes can advertise them on the BUY and SELL noticeboard in the Studio 3 waiting room. You can also advertise on the DTN Facebook page.

SECTION 4 - Procedures and Protocols

WHAT IS EXPECTED OF DTN PARENTS?	It is very important that DTN families work with us to create a positive learning environment for children and a friendly, organised place for parents. We trust that parents who choose to enrol their children at DTN will maintain the values and policies of the studio and encourage their children to do the same. We also require parents to stay up to date on payment of tuition and costumes, so that we can continue to provide a great service to you. The nature of the art of dance and the discipline involved means that we will be correcting your child regularly. We trust that parents will understand that correction and discipline are part of performing arts tuition. If parents have concerns about anything to do with their child's placement, progress or any other aspect of their involvement at DTN , we encourage you to contact the office and arrange a meeting to discuss it with the appropriate teacher. DTN values feedback from parents and welcomes an open channel of communication between staff and parents, provided that all conversations are held by appointment at an appropriate time.
WHAT IS EXPECTED OF DTN STUDENTS?	It is expected that students will maintain the values of DTN both inside the dance studio and while in the waiting room and change rooms. Nasty behaviour or bullying is not acceptable and DTN staff will intervene where necessary. When students are in the waiting room before, between or after classes, they should always remain quiet and not use devices except under the terms and conditions of the DTN MOBLE PHONE POLICY for students. DTN students should maintain their commitment to weekly lessons for the duration of enrolment. All DTN students must understand and abide by the requirements set out in the Student Code of Conduct.
HEALTH and SAFETY	Parents and guardians should be aware that when their children are participating in classes at Dance Theatre Network , their activity is likely to be physically demanding. While Dance Theatre Network staff will endeavour to ensure that all students are trained in the safest dance/acrobatic practice possible, there will always be an element of risk associated with the sport. The level of risk associated with these activities cannot be foreseen for each individual participant and may be beyond the control of Dance Theatre Network , its teachers or other staff members.
PHOTOS and VIDEOS	Parents may only take a video or photos of class with permission of the class teacher. DTN staff may take photos or videos of your child at any time throughout the year to use for news and promotional purposes. This includes but is not limited to displays within the studio building, in the concert program, on the concert DVD, photo displays, print advertising, social media and on the Dance Theatre Network website. When choosing images of your child for public display, Dance Theatre Network will only use those which are of a sound and respectful nature. If your child has a legitimate legal reason why they cannot be photographed, please provide relevant documentation to the DTN office upon registration.

REPORTING AN INCIDENT	DTN is committed to improving the studio and looking after the well being of our students and so we regularly welcome feedback from both parents and students. If you have feedback or concerns, please use these steps to communicate with us. Phone our administration via reception to notify and where appropriate book a meeting. Administration will in turn notify our Principal, Bec Kay, who will then follow up with students and/or teachers.
MAKE UP CLASSES	Make up classes are available for Ready Set Dance classes only. Please see our Office Manager to organise the time that you would like to come in.
EXTENDED LEAVE DUE TO OVERSEAS TRAVEL	If you are planning an extended holiday during the DTN term (3 weeks or longer), and would like to request a credit for tuition for the weeks you will be away, please contact our Accounts Manager on accounts@dancetheatrenetwork.com in the term prior to the one you will be away, to organise an amendment to your account.
EXTENDED LEAVE DUE TO INJURY	If your child sustains an injury and is unable to participate in classes for an extended period of time, please email your Doctors' Certificate to accounts@dancetheatrenetwork.com and we will adjust your account.



Do you have QUESTIONS about registration or placement for your child?

Please send us an email:

contact.dtn@DanceTheatreNetwork.com

or call:

(02) 9758 9255

We would love to help you!

SECTION 5 - Pricing

We aim to provide outstanding service and facilities for our students while still maintaining competitive prices in our industry. All the charges for the year are listed in this handbook so that you can make an informed decision about participation.

class you have chosen) you may find the following charges on your account:

Once enrolled for the year, payment is required by term. If a student starts their enrolment mid-term then they will only be required to pay for the lessons remaining in that term.

When considering a class for your child, please keep in mind that once enrolled (depending on the

Registration: Annual fee: \$36

Tuition: Per term

Costume Levies: Terms 1, 2 and 3 only

Concert Bundle: Term 4 only

Presentation Day Participation and Admission: Term 2 only **Crew Membership:** Annual fee of \$25 for crew students only

All our classes are charged per student, per term. Each class is \$17.50. If a student enrols in three or more classes they are eligible for a multi class discount. A further 5% discount is offered to those who pay full term fees before the first day of term (see "EARLY PAYMENT DISCOUNTS" below).

CLASSES PER WEEK	CLASS TUTION	DISCO UNT	DISCOUTNED TUITION	PER CLASS	PER 10 WEEK TERM
ONE	1 x \$17.50 = \$17.50	-	-	\$17.50	\$175.00
TWO	2 x \$17.50 = \$35.00	-	-	\$17.50	\$350.00
THREE	3 x \$17.50 = \$52.50	10%	\$47.25	\$15.75	\$472.50
FOUR	4 x \$17.50 = \$70.00	15%	\$59.50	\$14.88	\$595.00
FIVE	5 x \$17.50 = \$87.50	20%	\$70.00	\$14.00	\$700.00
SIX	6 x \$17.50 = \$105.00	25%	\$78.75	\$13.13	\$787.50
SEVEN	7 x \$17.50 = \$122.50	30%	\$85.75	\$12.25	\$857.50
EIGHT	8 x \$17.50 = \$140.00	35%	\$91.00	\$11.38	\$910.00
NINE	9 x \$17.50 = \$157.50	40%	\$94.50	\$10.50	\$945.00

PERFORMING ARTS TUITION

COSTS

CHARGES

and

Classes that are not included in performing arts tuition packages:

	PER CLASS	PER 10 WEEK TERM
Ready, Set Dance	\$19.00	\$190.00
Ready, Set Ballet	\$13.00	\$130.00
Ready, SetAcro	\$22.00	\$220.00
Ready, Set ALL THREE	\$45.00	\$450.00
Crew	\$22.00	\$220.00

Tuition for Ready, Set...Dance must be paid in advance to secure your place for the term. You will be asked to make full term payment upon enrolment or on the first day of each term.

ALL PRICES INCLUDE GST

For each class that will perform in the concert in December, a costume is purchased specifically for your child. To assist with the cost of this for parents, a levy is charged over Terms 1, 2 and 3. This is a compulsory lay-by system for the student's costume so that parents do not face additional costs in November.

In the rare case that your child will not be participating in the concert and you notify the office of this BEFORE the start of Term 3, you will be entitled to a refund of all levies paid. Costume levies must be paid at the same time as class tuition each term.

Costume Levies will only be added to your statement in Terms 1, 2 and 3. In Term 4, you will only be charged for tuition and the *Concert Participation Bundle* as the levies will have been covered in the first 3 terms.

COSTUME LEVIES

Class:	Costume Levy
Dance, Singing and Musical Theatre Classes	Mini: 3 payments of \$35.00 Pre Junior and Junior: 3 payments of \$38.00 Pre Teen, Teen and Senior: 3 payments of \$41.00
Acrobatics	Acro Elite 3 payments of \$35.00
Crew 2024	Please refer to the Crew Information Pack.
Ready, Set Dance and Ready, Set Ballet All students will have the option to join the concert and at that time they will be charged a costume levy for their class. Costumes will only be ordered for students who have paid the levy in full.	ALL CLASSES \$87.00

ALL PRICES INCLUDE GST

HOW TO MAKE PAYMENT

Our *preferred* method for payment of tuition is via the **DTN Parent Portal**.

- The portal can be accessed via the Home page of our website www.dancetheatrenetwork.com
- You can use the portal to pay in instalments and in advance. Part payments are accepted through the portal ONLY. Please be aware of due dates when making part payments.

You can also pay tuition by CASH, EFTPOS or CREDIT CARD at the office.

- For cash payments, please register at our office using a "DTN Payment Envelope" which is available at our reception desk.
- For credit card payments, a 1% surcharge will be added to all payments prior to processing.
- For EFTPOS payments via savings option, no extra charges apply.
- DTN requests that all part payments for tuition are made through the portal. If the need should arise for you pay by instalments over our counter a \$10.00 handling fee will be charged for managing and processing <u>each</u> payment.

This discount is a bonus that **DTN** offers to those families who pay their fees in full and upfront prior to the start of term. Discounts are available on tuition ONLY. A 5% discount on class tuition will be available through the portal until 11:59pm on the eve of the commencement of each term. Discounts cannot be claimed via cash, credit or EFTPOS payments over the counter **EARLY PAYMENT** At the start of the studio holidays, the tuition and discount will automatically be displayed on the **DISCOUNTS** Parent Portal and should you want to claim the discount, you must pay your tuition in full by 11:59pm on the following dates: Discount Expires : Term 1 11:59pm on Thursday 1st February Term 2 11:59pm on Friday 26th April Term 3 11:59pm on Sunday 21st July Term 4 11:59pm on Friday 11th October If full term fees are not received within 30 days of the commencement of each term, late charges of 10% of the total account will be incurred. In order to avoid paying late charges on your account, the last day that you can pay full term fees in each term is as follows: Full term fees must be paid by: 2nd March Term 1 **DUE DATES** Term 2 26th May Term 3 20th August Term 4 10th November At the end of term it is expected that your account will be paid in full. Should there be any fees outstanding at the end of each term, a \$30 administration fee will be payable. For all students who are participating in Presentation Day or Presentation Assessments, you will find a participation/admission fee added to your Term 2 account. PRESENTATION DAY Presentation Day/Assessment Participation Fee: \$10 per student. **PARTICIPATION** Viewing Admission Pass: \$25 per family. The Viewing Admission Pass will give unlimited access to you, your family and friends to attend performances at Presentation Day across the 2 days. The Concert Participation Bundle is our way of providing a discounted video of all concert performances to our students. Having a high quality video is a great way for your child to remember their concert experience. The bundle also covers the dress rehearsal at the venue and any other extra class rehearsals CONCERT that may be required in the lead up to the concert. **PARTICIPATION** The Concert Participation Bundle is provided at a discounted rate of \$65 to all families. Any additional **BUNDLE** child (of school age) in each family will only be charged for the Dress Rehearsal Levy of \$20. All families who are involved in the concert will find the Concert Participation Bundle (and sibling dress rehearsal fee) applied to their Term 4 account. If you opt out of participating in the concert prior to the

start of Term 3, then you will not be charged for the Concert Participation Bundle.

Fees - Terms and Conditions

Please read the following conditions carefully as these conditions will be strictly adhered to throughout the year. Please ensure that you are fully aware of the conditions for paying fees at Dance Theatre Network, as listed below. Upon registration, you will be asked to acknowledge that you accept these conditions.

1. Tuition Packages

- 1.1. Packages are calculated on the number of classes ONE CHILD takes each week. They are not calculated on the total number of classes the children from ONE FAMILY take in a week.
- 1.2. From the day a student enrols in a class, all classes must be paid for until official cancellation has been made.

2. Compulsory Costume Levies

- 2.1. For every concert class (excluding RSD) the student takes, a costume levy will be collected in Terms 1, 2 and 3 to pay for concert/performance costumes.
- 2.2. The costume levy is part of the term fees and must be paid in the first 3 terms and will be included on the statement in the parent portal.
- 2.3. If the costume levy is not paid by the due date, the account will be deemed overdue and penalties will follow.
- 2.4. If the costume goes over budget, you may be required to cover the difference.
- 2.5 If your child is NOT participating in the concert, you must notify DTN administration PRIOR to the start of Term 3.

3. Cancellation of Classes

- 3.1. Once term payments have been made, tuition is non-refundable
- 3.2. While a student is enrolled in a class, payment must be made to hold their position.
- Students will be charged for every class they are enrolled in until notification has been received and acknowledged by DTN staff.
- 3.4. A refund will be given for all costume levies paid for that class, providing the costumes have not been ordered or purchased.
- 3.5. If a student wishes to discontinue a class in the following term, notification must be given by the end of the current term otherwise a \$40 fee will apply.
- 3.6 For crew students who withdraw from their team at any time during the year, a \$300 exit fee will apply for every age crew they are enrolled in.

4. Early Payment Discounts

- 4.1. Early payment discounts are only available when a full term is paid for prior to the commencement of each term.
- 4.2. The early payment discount will be automatically displayed on your portal for the period prior to the commencement of each term.
- 4.3. The early payment discount is ONLY available for payments received via PayPal in the **DTN** parent portal.
- 4.4. If you miss the early payment discount period, fees must be paid by the fees due date.

5. Students who enrol Mid-Term

- 5.1. Students starting mid-term will only be charged for classes remaining in that term. Costume levies are charged from the beginning of the year, therefore these payments will have to be made up for each class.
- 5.2. Discounts do not apply to students who enrol after term has commenced (refer to 4.1).

6. Statements, Payment Methods

- 6.1. Statement of tuition and other charges can be accessed at any time through the parent portal.
- 6.2. The due dates for payments are listed in the "Early Payment Discounts" and "Due Dates" sections of this handbook.
- 6.3. Payment methods can be found in the "How to Make Payment" section of this handbook.
- 6.4 Credit card payments will attract a surcharge per transaction.
- 6.5 DTN requests that all part payments for tuition are made through the portal. If the need should arise for you pay by instalments over our counter a \$10.00 handling fee will be charged for managing and processing each payment.

7. Payments by Cash

- 7.1. Cash must be placed in a DTN payment advice envelope. The face of the envelope must be filled out and handed to DTN administration staff by the due date.
- 7.2 If you would like to keep a record of your cash payments, please print your statement and bring it to the office to have it signed and dated as paid.

8. Fees Paid after the due date

- 8.1. If term fees have not been received by the due date, late charges will be applied.
- 8.2. The late charge is calculated at 10% of the total fees outstanding.
- 8.3. If all fees are not paid when the studio closes for each term holiday, an additional \$30 administration fee will be charged.
- 8.4. If fees are not received by the due date each term, the student will not be permitted to participate in Classes, Presentation Day, Examinations, Eisteddfods or the Concert until the fees are paid.
- 8.5. In the event that your overdue account is referred to a collection agency and/or law firm, you will be liable for all costs which are incurred, including outstanding DTN fees and all legal demand costs.

9. Additional Charges

- 9.1 All students are required to pay a registration fee of \$36 per student to cover the cost of insurances and administration. The registration fee is payable upon enrolment.
- 9.2 For students in DTN Crew, there will be a membership fee added to your Term 2 statement. For rare, specialty competitions, a competitor entry fee will be added to your statement.
- 9.3 For all students who are participating in Presentation Day, you will find the participation/admission fee added to your Term 2 statement.
- 9.4 All families who are involved in the concert will find the Concert Participation Bundle (and sibling dress rehearsal fee) applied to their Term 4 statement.

10. Online Registration

- 10.1 Online Registration is final. Changes cannot be made until the following term.
- 10.2 Once registered in a class, you will be liable for all term fees associated with your selection for the remainder of the year, unless you notify of cancellation.